

Managed Hosting

LET CSC MANAGE YOUR HOSTING ENVIRONMENT

A WORLD CLASS SERVICE OFFERING FROM CSC

BENEFITS

- Company stability for reliability
- Experienced in all areas of IT
- Increased flexibility with custom solutions
- Responsiveness and customer service orientation
- Added control and information via the customer portal
- Breadth of resources
- Customer intimacy

"Web hosters will deliver better service at a lower cost than most enterprises that try to keep their Web sites in-house because of the high cost of labor and the rapidly changing nature of Web technologies."

- Gartner, 2003

"For many enterprises, the total cost of ownership for an outsourced Web-hosting solution is significantly less than performing the same function in-house."

- Gartner, 2003

Frustrated with chronic hosting problems?

Enterprises struggle with the frustrations of constant Internet outages, performance failures, and other chronic problems with many of today's hosting providers. What's worse, those providers may be financially unstable and might present a whole host of additional risks that could threaten the performance and success of an online business.

Further complicating matters are the increase in complex enterprise applications that require new ways of thinking, different types of architectures and configurations, and take up additional expenses and resources just to manage them effectively. To cope with all these issues, many organizations turn to IT outsource providers who focus 100% on Web operations so they can reduce their own IT infrastructure headaches and improve their focus on their core competencies.

CSC Managed Hosting services includes hosting, data centers, network connectivity, security infrastructures, and managed application services that provide digital infrastructures businesses need today while providing flexible, modular services to be customized for businesses tomorrow. CSC approaches Web hosting from a complete solution point of view to ensure every aspect of your environment is reliable, secure, and performance driven. One size does not fit all, and CSC has designed Managed Hosting to be flexible to completely meet each organizations unique requirements. Your business needs and sensitivities come first and drive our decisions on products, services and technology. Think of CSC Managed Hosting as a seamless extension of your IT organization and a strategic and tactical partner in your success.

World Class Hosting Environment

Managed Hosting services are an adaptable, component-based portfolio of services that provide you with the stability of standard service modules and the flexibility to meet your unique business and risk management requirements. Whether you're conducting online commerce or managing business to business enterprise applications, you can trust CSC to support you.

Infrastructure Services: CSC's hosting infrastructure is the backbone to CSC's Managed Hosting business, providing clients with robust, reliable and scalable network architectures, geographically dispersed data centers and Internet connectivity. With many years of hosting experience, CSC professionals can design and manage a hosted environment that custom suits your specific needs.

Managed Operations: CSC's expert team of professionals ensures streamlined hosting operations so your environment performs at maximum levels and with minimum disruptions.

Managed Security Services: CSC has assembled extensive, trusted, end-to-end security capabilities to support mission-critical business applications. CSC's solutions incorporate all aspects of network security, including: prevention, detection, and reaction.

Managed Application Services: CSC offers comprehensive management for leading enterprise applications, such as ERP packages like Oracle, PeopleSoft, IBM and SAP. Custom tailored to your specifications, CSC provides a cost effective, secure, and flexible application environment so you can focus on your core business with an expert project team ready to handle any of your questions or requests.



Managed Hosting



Why choose CSC's Managed Hosting?

By outsourcing your hosting environment, you increase your ability to focus on your core competencies that directly affect your bottom line.

CSC Managed Hosting is built on secure foundation, and every CSC customer is protected by core security technologies that reduce risk of internet attacks.

CSC Managed Hosting includes a customer portal, a collaborative window into your environment to intuitively deliver critical operating information such as service levels, system performance, ticket status, online procurement, and order status.

CSC Managed Hosting can flexibly support the various demands of a broad marketplace and can easily manage variable / seasonal bandwidth, severe, unpredictable spikes in demand, high download requirements, multiple operating platforms and technologies, and government or industry regulatory concerns.

High-quality, redundant Internet connectivity and networks means fewer chances for downtime.

Why CSC?

CSC's Managed Services & Web Hosting unit leverages CSC's global resources as a leading technology services provider to deliver high-quality, performance-oriented IT solutions worldwide. CSC's personal client attention has made CSC one of the largest and most reliable IT solution providers in the world with over 92,000 employees and 45 years in business. Industry analysts have long confirmed CSC's strength by placing CSC in the "leader" quadrant of global technology service providers and CSC regularly appears in Fortune magazine's list of "Most Admired Companies."

FEATURES AND BENEFITS

CSC Managed Hosting includes the following features and benefits:

State of the Art Data Centers and Network Infrastructure

- CSC securely manages and operates hardened data centers on three continents across the globe.
- Equipped with the latest hardware, software, and networking technology
- Includes climate control, physical security, proximity sensors, closed circuit surveillance, restricted access, raised floors, fire detection and suppression systems, air handlers, even power supply backup.
- Includes expert services and assistance around the clock and monitor your environment to respond to any events 24 x 7.
- Monitors real-time, proactive fault, performance and transactions for all servers, applications, and networks within CSC's data centers.
- Redundant, high-performance data center network architectures.
- Careful engineering of the physical and logical layers assures a highly reliable network infrastructure.
- Optional portfolio of network support services such as Internet connectivity, DNS administration, private VLAN switches, managed WAN connections.

Hosting Architectures

- Standard architectures act as technical templates designed for performance, scalability, and security.
- Flexible to provide clients with a framework for creating an optimal Web hosting solution.
- Architectures vary according to the level of redundancy required
- Tied directly to our comprehensive, site-level Service Level Agreements.

Security Services

- Includes Core Firewall Service for Internet security
- Additional security services, including:
 - Managed VPN services
 - Intrusion Detection Services
 - Vulnerability Management Services
 - Disaster Recovery and Backup
 - High Availability Services

High Availability Services

- Local Load Balancing, Server Clustering, and Geographic Load Balancing

Storage and Backup Services

CSC provides storage and backup services to make sure your environment runs smoothly and continuously no matter how much data you have:

- Custom storage configurations
- External direct-attached storage devices
- Network attached storage (NAS)
- Storage Area Network solutions (SAN)
- Regular incremental backups
- Full file system backups
- Backups in separate, dedicated VLAN for performance

Monitoring

CSC provides monitoring services to ensure connections are accessible and reliable, including:

- Real time monitoring, 24 x 7, 365 days a year
- Proactive fault monitoring
- Performance and transaction monitoring

Application Services Support

CSC provisions, configures, supports, and monitors:

- Standard operating systems (Linux, Windows, Solaris)
- Application servers, Database servers
- Middleware and Enterprise Application Integration software

Computer Sciences Corporation

For more information contact: call us at +1.888.512.7068 or contact us at mswhsales@csc.com

Managed Services and Web Hosting

3170 Fairview Park Drive
Falls Church, Virginia 22042
+1.888.512.7068

Worldwide CSC Headquarters

2100 East Grand Avenue
El Segundo, California 90245
+1.310.615.0311